

**Dear Patients:** 

Cardiology Associates of Schenectady is committed to delivering you quality cardiac services during this challenging time. Our office will remain open to serve you. <u>At this time please</u> **plan for your scheduled office appointment to be conducted as a telemedicine visit**. A telemedicine appointment visit will provide you and your doctor the ability to speak via video chat or telephone.

Prior to a to your telehealth visit please have the following available:

- 1. Medication list and/or pill bottles available
- 2. Take your weight
- 3. Check your blood pressure when available.
- 4. Please take your temperature if you have the means available.

We will bill all telemedicine visits to your insurance carrier as a normal office visit. Your patient responsibility may still be due even though the government has recommended all telemedicine copays be waived. Any questions pertaining to your patient responsibility should be directed to your insurance carrier.

If you prefer to be seen in our office, we will be happy to see you, please arrive at our office 15 minutes prior to your **<u>scheduled</u>** appointment time.

We are following NYSDOH and CDC guidelines to decrease potential Coronavirus exposure. Our staff will ask if you have any symptoms similar to upper respiratory illness, if you've traveled recently, or may have come in contact with anyone that has tested positive with the Coronavirus. All patients coming into the office will be screened for fever, anyone over 100F will be sent home. Please be honest with our staff, if you are experiencing upper respiratory symptoms or fever, we will be happy to set up a telemedicine visit with your doctor.

We are grateful that you have chosen to trust Cardiology Associates of Schenectady with your ongoing Cardiac Wellness. We are committed to being here for you now and in the future.